



# OptiView™ Protocol Expert

**Quick Start Guide**

*P/N 1020178*

*May 2003 Final Draft*

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# ***OptiView™ Protocol Expert***

## ***QUICK START***

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OptiView™ Protocol Expert (OPV-PE) is a powerful, integrated analyzer-plus monitor application for 10/100/1000 Ethernet and 4/16 Token Ring networks. Features such as multi-layer expert analysis, real-time network statistics, 7-layer packet decode and analysis, advanced alarm setting and actions, multi-layer filtering, packet slicing, and automatic name table updating provide users with both network analysis and monitoring tools in a single package.

OPV-PE makes use of hardware analyzer devices available from Fluke Networks that perform the job of data capture/transmit at full line rate. Fluke Networks supports analyzer devices for 10/100/1000 Ethernet, such as OptiView™ Link Analyzer (OPV-LA) for 10/100/1000Mbps networks. OPV-PE can also decode ATM, PoS, or WLAN captures made by other Fluke Networks' hardware.

## ***Upgrading OPV-PE***

If you have a previous version of OPV-PE, install the new version into the same directory as the previous version. Do not save older versions of the software on your system.

User-generated files such as filters (.cfd), capture files (.cap), and transmit specifications (.tsp) can be saved during the installation process when you install OPV-PE in the same directory as the previous version.

## ***Installing OPV-PE***

Perform the following steps to install the OPV-PE software:

1. Insert the OPV-PE CD-ROM into your CD-ROM drive.
2. The Master Install program will start and display your install choices. Make your selection and follow the on-screen instructions.

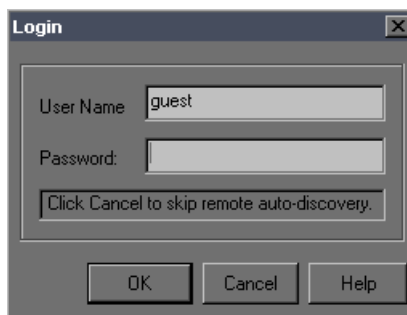
If the program does not Autorun, perform these steps:

1. Click the "Start" button on the "Task Bar" and select "Run". Then type **d:/setup** (or replace 'd' with the letter of your CD-ROM drive) and click **OK**.
2. Make your selection and follow the on-screen instructions.

## Starting OPV-PE

Perform the following steps to set up your environment and launch the OPV-PE software:

1. Launch the OPV-PE program.  
Double-click on the OPV-PE icon in the OPV-PE group or other group where you installed the OPV-PE application.
2. When you have the OPV-PE Remote Control software installed, you see the **Login** dialog box shown below.



OPV-PE provides two default accounts, **guest** and **su**. The table below shows the password and privileges associated with these accounts. Choose an account, complete the dialog box, and click **OK**.

| Default Account Name | Password | Privileges |
|----------------------|----------|------------|
| guest                | public   | full       |
| su                   | manager  | super-user |

Normally, you can use either account to access all remote resources. If a remote resource will not permit access with either of these accounts, then get the user name and password from the resource owner and establish an account on that resource. To access a remote resource, you must have an account and password set up on the remote system containing the resource or use the remote system's guest account.

3. OPV-PE starts (arms) your local devices automatically the first time you start the software. For subsequent launches of OPV-PE or to start a remote resource, you must select an analyzer card or adapter to start monitor, capture, or transmit functions.

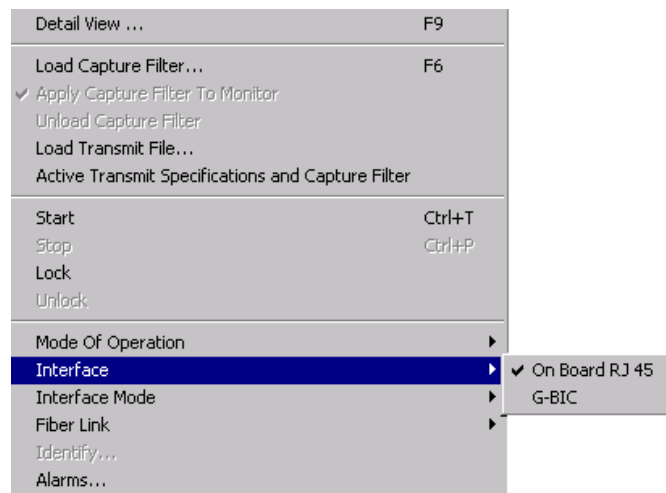
From the Resource Browser, click on the button that corresponds to the analyzer

## OptiView Protocol Expert

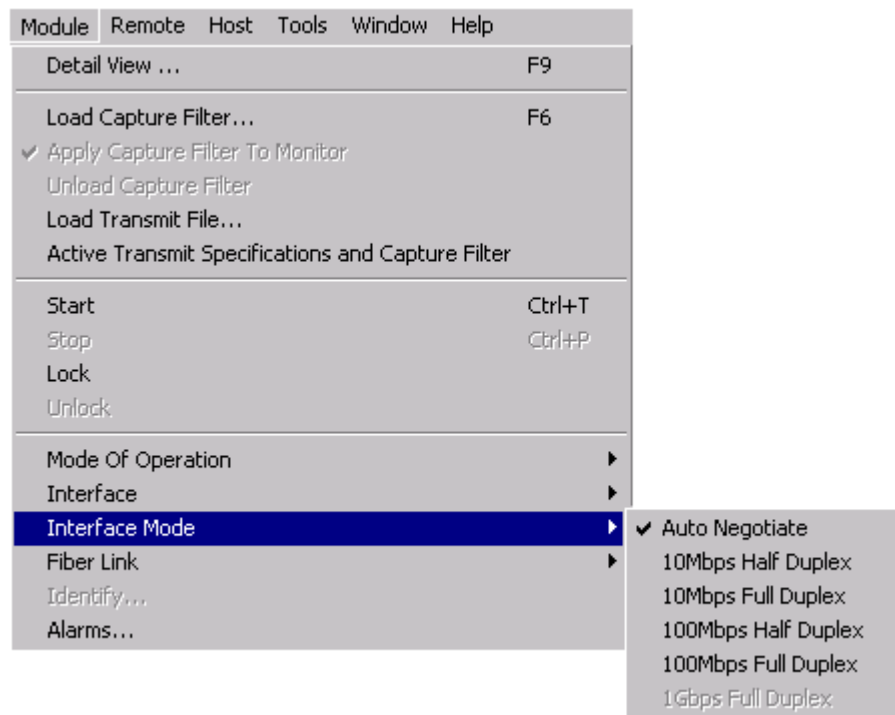
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card or adapter that you want to control with the OPV-PE software. A monitor window appears for the analyzer card or adapter you select.

4. OPV-LA IMM analyzer cards have two interfaces, RJ45 for 10/100 copper wire and a G-BIC for 1000 Mbps fiber optic. If you selected an OPV-LA IMM, you may need to change the interface. From the Module menu, choose **Interface**. On Board RJ45 selects the bidirectional 10/100BASE-T port. The default is **G-BIC** which selects the G-BIC send/receive port pair.

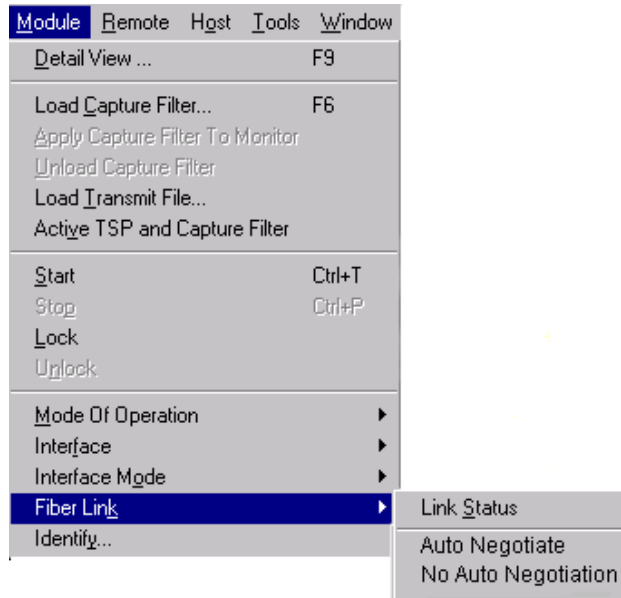


5. If you select an OPV-LA IMM for 10/100BASE-T, you may need to set the Interface Mode. From the **Module** menu, choose **Interface Mode**.



**Auto Negotiate** places the resource in auto-detection mode. The interface mode selection can also force the module to only one speed.

6. If you selected a OPV-LA IMM for Gigabit Ethernet, you may need to disable auto negotiation if you cannot establish a link. From the **Module** menu, choose **Fiber Link** and select the **No Auto-Negotiation** menu item. For more information on auto negotiation, see “Establishing Links for OPV-LA IMM” on page 3-19 of the *OPV-PE Users Manual*.



## Views

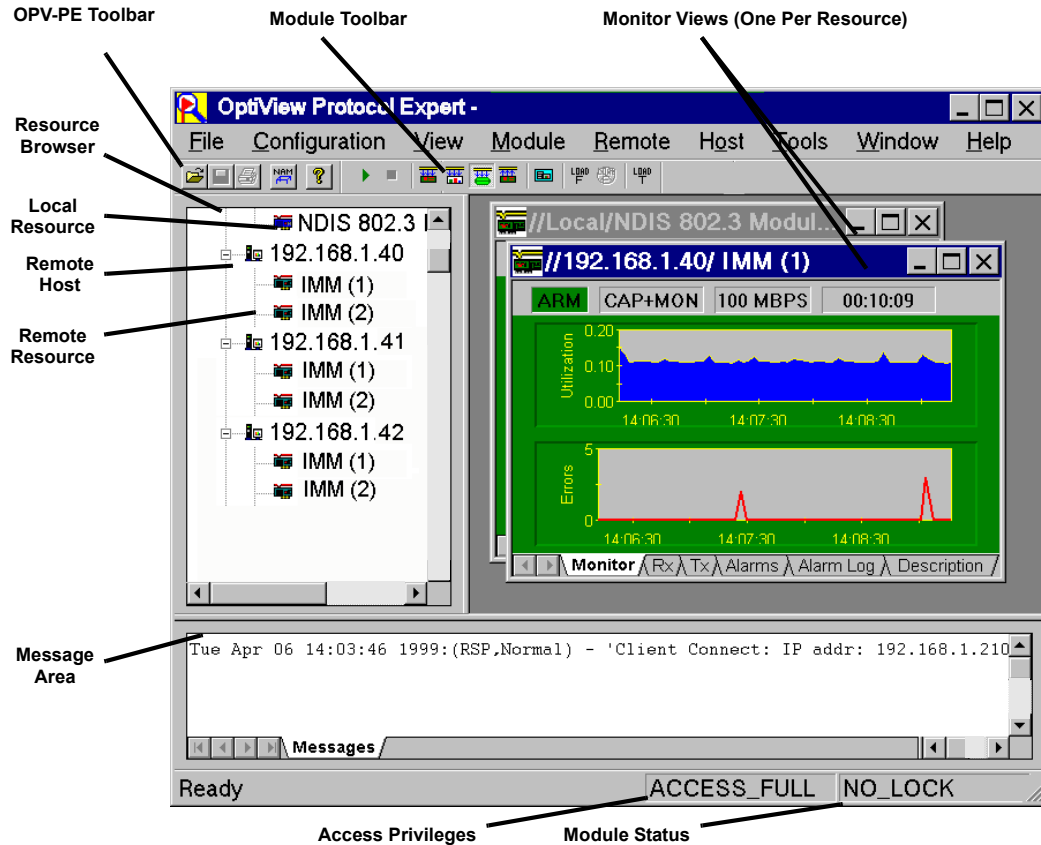
The following sections describe the main views available from the OPV-PE graphical user interface. The main views include:

- Summary View
- Detail View
- Capture View of Capture Buffers
- Capture View of Capture Files




## Summary View

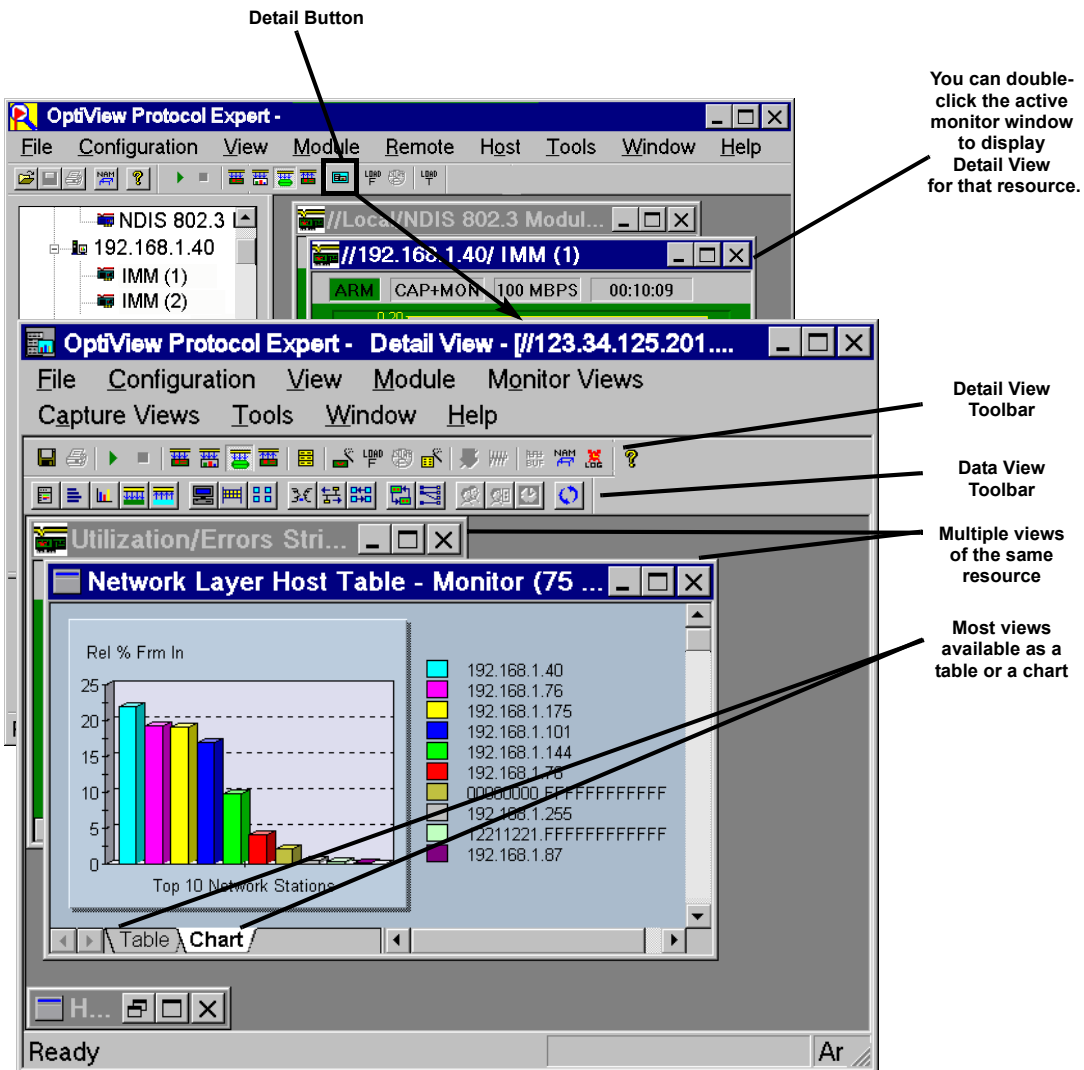
Summary View is used primarily for monitoring. It shows a single view of many different resources. Summary View also contains the docking windows for selecting resources (Resource Browser) and viewing system messages (Message Window).



## OptiView Protocol Expert

### Detail View

Detail View is used to “drill-down” to a single resource. You can look at the data from Detail View in many different ways. To display a resource in Detail View click on (highlight) the resource icon in the Resource Browser and press the  button.



**Detail Button**

You can double-click the active monitor window to display Detail View for that resource.

**Detail View Toolbar**



**Data View Toolbar**

**Multiple views of the same resource**

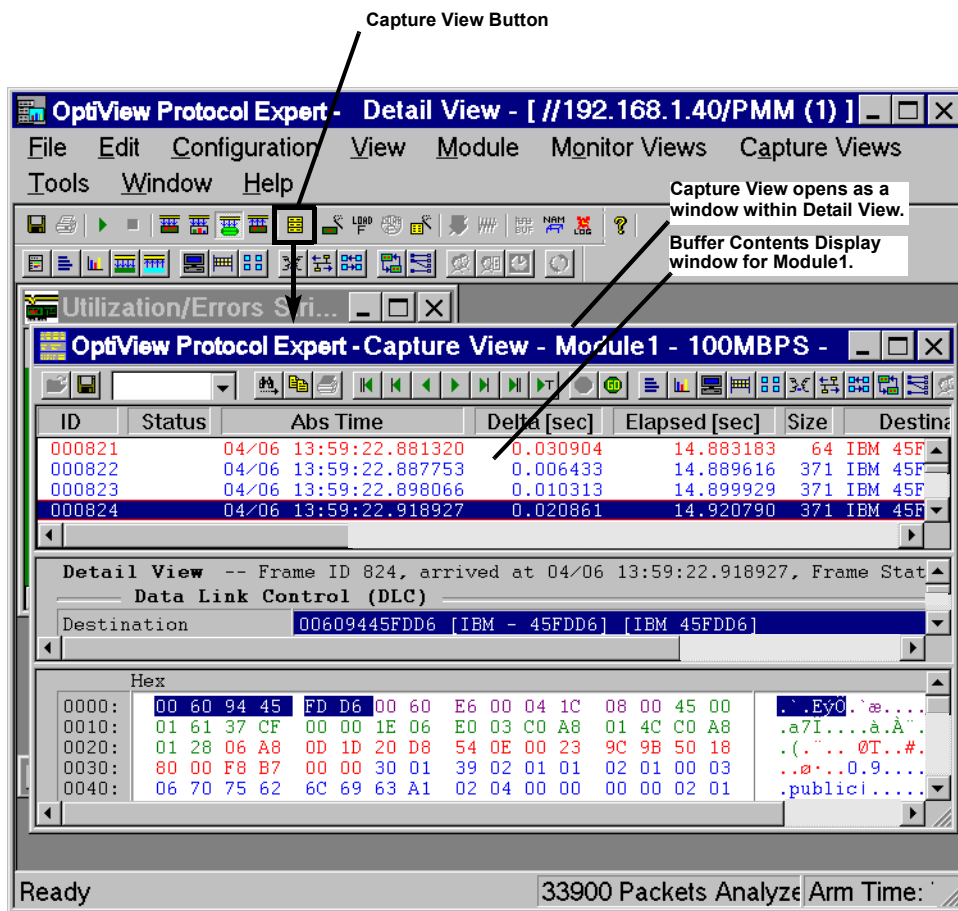
**Most views available as a table or a chart**

| IP Address          | Color       |
|---------------------|-------------|
| 192.168.1.40        | Cyan        |
| 192.168.1.76        | Magenta     |
| 192.168.1.175       | Yellow      |
| 192.168.1.101       | Blue        |
| 192.168.1.144       | Green       |
| 192.168.1.78        | Red         |
| 00000000.FFFFFFFFFF | Light Green |
| 192.168.1.255       | White       |
| 12211221.FFFFFFFFFF | Light Blue  |
| 192.168.1.87        | Purple      |

### Capture View of Capture Buffer

Once you have captured data, press  from Detail View or press  from Summary View to bring up Capture View. Capture View provides a full seven-layer decode of data in a capture buffer or a capture file for analysis. Capture View opens as a window within Detail View.

The figure below shows Capture View when accessed from Detail View. The view shows the protocol decode of the contents of a capture buffer. Capture View has its own toolbar so you can view captured data in many ways, just as you can view real-time data.



## OptiView Protocol Expert

### Capture View of Capture Files

The figure below shows Capture View when accessed from Summary View to view the contents of a capture file. The capture file contains previously saved capture information.

File Button

Title Bar shows the Capture File you are accessing.

| ID     | Status | Elapsed [sec] | Size | Destination | Source       | Summary                      |
|--------|--------|---------------|------|-------------|--------------|------------------------------|
| 000028 |        | 0.044569      | 64   | BROADCAST   | 3Com F05034  | ARP Req PA=[192.168.1.149]   |
| 000029 |        | 0.044838      | 64   | BROADCAST   | 3Com F05034  | ARP Req PA=[192.168.1.148]   |
| 000030 |        | 0.045157      | 403  | 3Com 9D3AC0 | 008052D00966 | SNMP a2 (Get Response)       |
| 000031 |        | 0.045368      | 64   | BROADCAST   | 3Com F05034  | ARP Req PA=[192.168.1.145]   |
| 000032 |        | 0.045732      | 64   | BROADCAST   | 3Com F05034  | ARP Req PA=[192.168.1.143]   |
| 000033 |        | 0.045894      | 107  | HP 1A38C6   | 3Com F05034  | SNMP a0 (Get)                |
| 000034 |        | 0.046052      | 74   | 3Com F05034 | HP 1A38C6    | ICMP Port Unreachable - Port |

Detail View -- Frame ID 30, arrived at 07/17 09:23:33.044927, Frame Status: (Good Frame)

Data Link Control (DLC)

Destination: 0060979D3AC0 [3COM CORPORATION - 9D3AC0] [3Com 9D3AC0]

Source: 008052D00966 [No Vendor Name. - D00966]

Ethernet Data Link Layer

Packet type: 0800 [Internet Protocol (IP)]

Internet Protocol

IP Version/Length: 0x45

0100.... Version 4

Hex

```
0000: 00 60 97 9D 3A C0 00 80 52 D0 09 66 08 00 45 00  ...:A..RD.f..E.
0010: 01 81 20 9C 00 00 FF 11 15 2E C0 A8 01 EB C0 A8  ...:.....Ã"eÃ"
0020: 01 66 00 A1 04 A4 01 6D 5D 0D 30 82 01 61 02 01  .f.i."m.l.0...

```









ASCII

## Helpful Tips for Getting Started

You'll notice that many of the same functions can be performed from the different windows. This design allows you to perform all the tasks you might expect to do from any one of the major windows without having to go back to a different window.

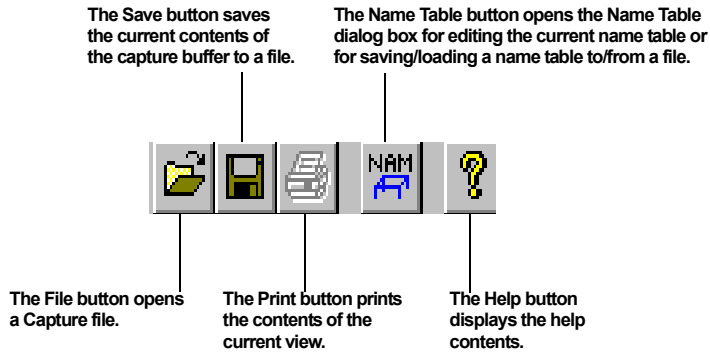
Be sure to check out the hints and tips sections in the help system. There is a hints and tips section for all major functional areas within the product.

Here are some tips to help you use the OPV-PE interface:

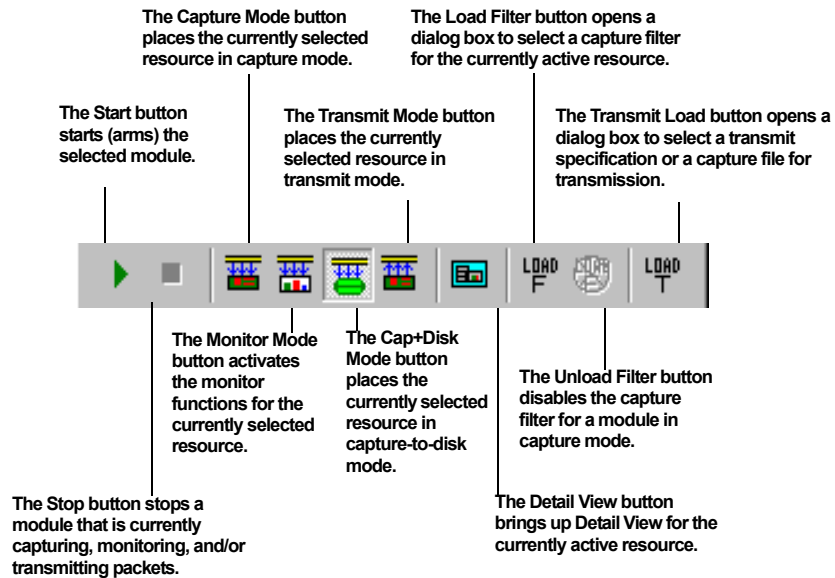
- Click on a resource in the Resource Browser to select that resource.
- Press the  button or double-click with the left mouse button on the view displayed within Summary View to bring up Detail View for a resource.
- Press the  button from Detail View to bring up the Filter Design window. Use this window to create/edit capture filters.
- Press the  button from Detail View to bring up the Filter Design window. Use this window to create/edit display filters.
- Once a resource is stopped and you have captured data, press the  button in Detail View to bring up Capture View for analyzing packets.
- Press the  button from Summary View to open a previously-saved capture file and bring up Capture View.
- Use the buttons in the Data Views toolbar to open many views of the same resource within Detail View.
- Double-click on a resource to create an alarm for that resource.
- If you have the Traffic Generator software option, use the  button in Detail View to bring up the Transmit Specification dialog box to create data streams for transmit.
- Use the Expert  button in Detail View to bring up the expert views.
- If you have the VoIP Option, use the VoIP View  button in Detail View to bring up the charts and tables for Voice over IP and Multimedia protocols.

## Buttons and Toolbars

### OPV-PE Toolbar



### Module Toolbar (Summary View)



## Detail View Toolbar

The Save button saves the current contents of the capture buffer to a file.

The Stop button stops a module that is currently capturing, monitoring, and/or transmitting packets.

The Capture Mode button places the currently selected resource in capture mode.

The Transmit Mode button places the currently selected resource in Transmit mode.

The Capture Filter button displays the Filter Design window. The window displays a previously opened filter or the default filter.

The Unload Filter button disables the capture filter for a module in capture mode.

The Unload Display Filter button disables the display filter.

The Transmit Specification button opens a dialog box to select a transmit specification or a capture file for transmit.

The Alarm List and Log Button opens a table showing all alarm groups assigned to this resource.

The Help button displays the help contents.

The Start button starts the selected module. ("Arm")

The Monitor Mode button activates the monitor functions for the currently selected resource.

The Capture View Button selects this mode for viewing captured information including protocol decodes.

The Display Filter Button displays the Filter Design window containing the previously opened filter or the default filter.

The Name Table button opens the Name Table dialog box for editing the current name table or for saving/loading a name table to/from a file.

The Print button prints the contents of the current view.

The Cap+Disk Mode button places the selected resource in capture-to-disk mode.

The Load Filter button brings up a dialog box to select a capture filter for the currently active resource.

The Transmit from Buffer Button lets you select a capture file and then load the capture file for transmission.

## Data Views Toolbar

The MAC Statistics button shows packet and error counters, plus module status information.

The Utilization/Error View (Tx) button shows utilization and the number of errors over time.

The Host Matrix button shows captured information including conversations between MAC stations.

The Address Map button shows associations between station names and addresses.

The Refresh button updates the information in all open views.

The Protocol Distribution button shows a chart of the distribution of major protocols and applications.

The Network Layer Host Table button shows Network (IP/IPX) stations and their traffic.

The Application Layer Matrix button shows conversations between applications.

The Expert View button shows all expert symptoms detected and counters of expert symptoms.

The Frame Size Distribution button shows the distribution of frame sizes.

The Host Table button shows MAC stations and their traffic.

The Network Layer Matrix button shows all network conversations for IP and IPX traffic.

The Duplicate Address button shows duplicate IP or IPX addresses.

The VoIP View button shows all Voice over IP charts and tables. (VoIP Option only)

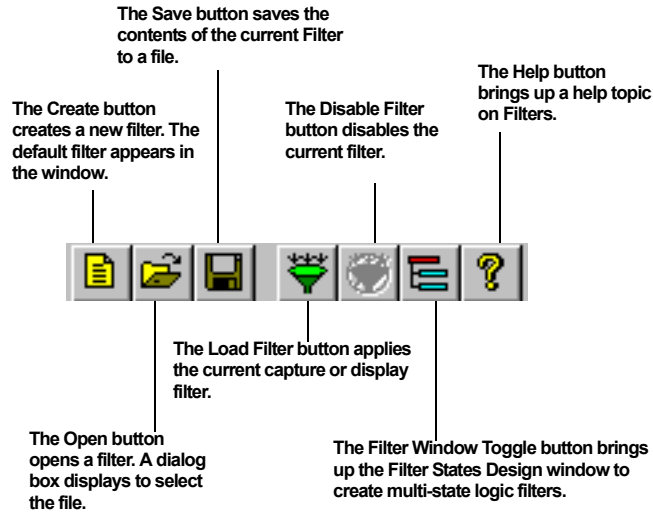
The Utilization/Error View (Rx) button shows utilization and number of errors over time.

The Application Layer Host Table button shows network station traffic by application.

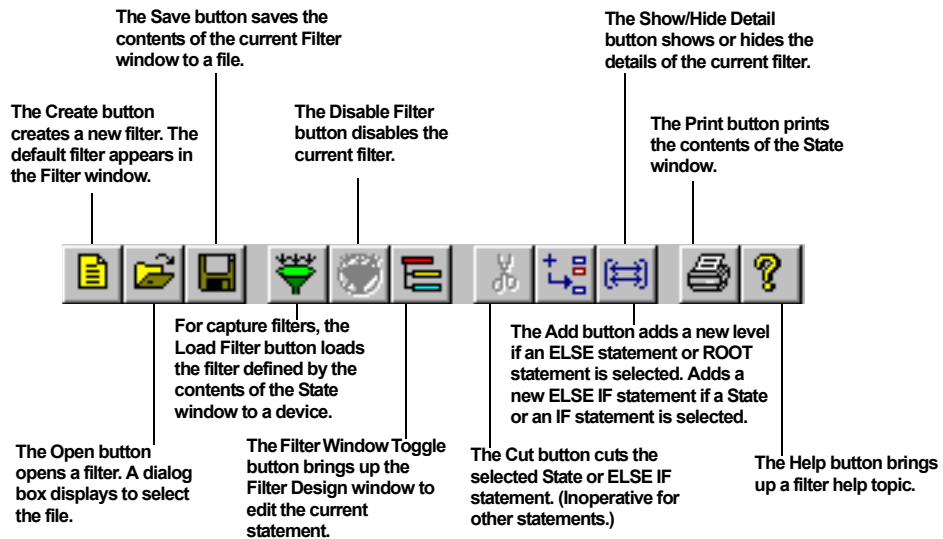
The VLAN button shows network traffic on virtual LANs.

The Application Response Time button shows minimum, maximum, and average application response times.

## Filter Design Toolbar



## Filter States Design Toolbar





## Capture View Toolbar

The Open File button opens a capture file.

The Save File button saves the current contents of this view to a file.

The Search box lets you specify a search text string. Press the Search button (at right) to start the text string search.

The Search button starts a search of the capture file contents for the string indicated in the Search box (at left).

The Copy button displays (ASCII text) the contents of the Summary pane, then copies selected text for pasting into other documents.

The Print button prints the currently selected lines in the summary pane.

The Navigation buttons let you navigate around the capture file.

The Stop Load button stops background loading of the capture file.

The Go To Trigger button moves you to the Trigger Buffer Position in the capture file or, if no Trigger Buffer Position is set, to the first captured frame.

The Resume Load button resumes the background loading of the capture file to Capture View.

The Network Layer Host Table button shows captured information by Network (IP/IPX) stations.

The Application Layer Matrix button shows captured information sorted by application conversations.

The Expert View shows all expert symptoms detected and counters of expert symptoms.

The Protocol Distribution View button shows a chart of the distribution of major protocols and applications.

The Host Matrix button shows captured information sorted by conversations between MAC stations.

The Address Map button shows associations between station names and addresses.

The VoIP View button shows all Voice over IP charts and tables. (VoIP Option only)

The Frame Size Distribution View button shows the distribution of frame sizes.

The Application Layer Host Table button shows captured information sorted by application.

The VLAN button shows network traffic on virtual LANs. Cisco's ISL protocol is the only VLAN recognized.

The Application Response Time button shows minimum, maximum, and average application response times.

The Host Table button selects shows captured information sorted by MAC station.

The Network Layer Matrix button shows captured information sorted by network conversations for IP and IPX traffic.

The Duplicate Address button shows duplicate IP or IPX addresses.

## **Function Keys**

Function keys perform different operations within different OPV-PE views.

| <b>Function Key</b> | <b>Summary View</b>             | <b>Detail View</b>           |
|---------------------|---------------------------------|------------------------------|
| F1                  | Help                            | Help                         |
| F2                  | System Settings                 | Capture View Display Options |
| F3                  | Module Settings                 | Module Settings              |
| F4                  | Module Monitor View Preferences | Create Display Filter        |
| F5                  | Connect to Remote               | Create Capture Filter        |
| F6                  | Load Capture Filter             | Load Capture Filter          |
| F7                  | Open Capture File               | Expert Summary View          |
| F8                  | Save Capture                    | Save Capture                 |
| F9                  | Go to Detail View               | Capture View                 |
| F10                 | Start/Stop                      | Start/Stop                   |

## **Other Keyboard Shortcuts...**

| <b>Key Combination</b> | <b>Action</b>                        |
|------------------------|--------------------------------------|
| F11                    | From Capture View, Show/Hide Details |
| Alt + F4               | Close Window                         |
| Ctrl + O               | Open                                 |
| Ctrl + S               | Save                                 |
| Ctrl + T               | Start Module                         |
| Ctrl + P               | Stop Module                          |
| Ctrl + Q               | From Detail View, show VoIP View     |

## **Getting Information**

|                         |  |
|-------------------------|--|
| ON-LINE HELP SYSTEM     | Use the on-line help for complete information on using OPV-PE, including task descriptions.  |
| USERS MANUAL            | See the <i>OPV-PE Users Manual</i> PDF file for OPV-PE documentation.  |
| README NOTES            | See the README file included with OPV-PE for any late-breaking news.   |
| FLUKE NETWORKS WEB SITE | Go to <a href="http://www.flukenetworks.com">www.flukenetworks.com</a> for information on other products, product updates, and answers to support questions. |

